



# 2019

## Frequently Asked Questions

### Schedule of Events

Day	Time	Event
<b>Thur</b>	6:00 P.M.	Carnival open until 10 P.M.
<b>Fri</b>	6:00 P.M.	Carnival open until 10 P.M.
<b>Sat</b>	9:00 A.M.	Booths/Carnival open
	10:00 A.M.	Parade (shuttle suspended)
	11:15 A.M.	Opening Ceremony
	12:30 P.M.	Entertainment begins
	7:00 P.M.	Booths close
	10:00 P.M.	Carnival closes
	<b>Sun</b>	7:40 A.M.
8:00 A.M.		Road Race (roads closed)
9:00 A.M.		Booths/Carnival open
10:00 A.M.		Worship on the Green
12:00 P.M.		Entertainment begins
12:30 P.M.		Silent Auction closeout
3:00 P.M.		General Store Auction
4:30 P.M.		Duluth Depot raffle drawing
	5:00 P.M.	Festival and Carnival end

### Ant Removal

Ant spray is available in the Cleanup tent in Taylor Park.

### ATM Locations

- Taylor Park, adjacent to the Food Court
- Other locations designated by a vertical flag.

### Booth Locations

#	Color	Location	Check-In
100s	<b>Yellow</b>	Main St. (near 120)	120 & RR (behind PURE)
200s	<b>Blue</b>	Food Court	
300s	<b>Orange</b>	Main St. (near Hardy St.)	
400s	<b>Red</b>	Behind Mathias Building	
500s	<b>Purple</b>	Behind EOP	
600s	<b>Pink</b>	W. Lawrenceville St.	
700s	<b>Green</b>	Town Green	Hill St.
800s	<b>Silver</b>	Lawn in front of City Hall	

### Booth Restocking

Vendors can drive on-site for restocking during these hours.

Day	From/ To	Restocking Entrances
<b>Sat</b>	6:00 A.M.	<b>100s-500s:</b> 120 & RR (behind PURE).
	8:00 A.M.	<b>600s &amp; 700s:</b> Hill St.
<b>Sun</b>	6:30 A.M.	<b>100s-500s:</b> 120 & RR (behind PURE).
	7:45 A.M.	<b>600s &amp; 700s:</b> 120 & W. L'ville St.

### Child Missing or Found

If a child is...	Then...
Missing	<ul style="list-style-type: none"> <li>• Ask the following questions: <ul style="list-style-type: none"> <li>- What does the child look like?</li> <li>- What was the child wearing?</li> <li>- Where was the child last seen?</li> </ul> </li> <li>• Look—usually the child is nearby.</li> <li>• Call the Duluth Police Dept.</li> </ul>
Found (seeking his/her family)	<ul style="list-style-type: none"> <li>• Do <i>not</i> move the child.</li> <li>• Look—usually a parent is nearby.</li> <li>• <b>After 20 minutes</b>, take the child to Lost &amp; Found.</li> </ul>

### Duluth Depot

The Duluth Depot is located on Main St. near the flagpole.

### Emergencies

To respond to...	Call...	At...
minor emergencies	Duluth Police Department	<b>770-476-4151.</b>
medical or major emergencies	911 Service	<b>911.</b> Then, call the Duluth Police Dept.

### Entertainment/Special Guests

Entertainment schedules are posted near each stage.

### Festival Shutdown

**All available volunteers** should assist with the Festival shutdown Sunday at 5 p.m. Participating volunteers can enjoy a celebration at Dreamland BBQ afterwards.

### First-Aid

First-Aid is located behind near the railroad tracks (behind the Red Clay Theatre). If an injured person cannot walk to First Aid, call for a golf cart.

### Golf Carts

Golf carts are available to transport disabled guests and vendors. To request a golf cart, call Tim Perry on a radio.

### Ice

Vendors must place ice orders (before the Festival) with *Twice the Ice*, who will deliver the ice to the vendor's booth.

### Literature

**Only sponsors who have booths** may distribute literature.

### Lost and Found

Lost and Found is located at the Information booth on Main St.

### Money

The Fall Festival does *not* provide change to vendors. For ATM locations, see "[ATM Locations.](#)"

## Parade Monitors


All available volunteers should assist with crowd control Saturday at 10 a.m. on the Parade route along Main St. and Buford Hwy.

## Parking

Who	Location
Entertainers	<ul style="list-style-type: none"> <li><u>Festival Center Stage</u>: At the Festival Center</li> <li><u>Parsons Alley Stage</u>: Parking Lot in front of Simply Done Donuts</li> </ul>
Guests	<ul style="list-style-type: none"> <li>Behind Coleman Middle School</li> <li><i>Park &amp; Walk</i> along Buford Hwy.</li> </ul>
Handicapped	<ul style="list-style-type: none"> <li><u>Hill St.</u>: At City Hall and behind the Festival Center</li> <li><u>Coleman Middle School</u>: Lot facing 120 and in front along Main Street.</li> </ul>
Vendors	<ul style="list-style-type: none"> <li><u>Duluth High School</u>: In designated areas</li> </ul>
Volunteers	<ul style="list-style-type: none"> <li>Offsite, if possible</li> </ul>

## Photo Gallery

Post your photos on the Festival photo gallery:

- In your browser, go to the following web address:  
<https://photos.app.goo.gl/6vvc3qVVF6ZLXoPT7>
- Click **Add to Album** .
- Click **Select from computer**.
- Browse** and select the files to upload, and click **Open**.
- Select **Original** size, and click **Continue**.

## Pine Straw or Power Outages

Contact a Zone Coordinator.

## Restrooms

Public restrooms are located near the Festival Center and on Main St. near City Hall (Superior Plumbing trailer). Port-a-Potties are in the following locations:

- 120 & Main St: Near Local on North.
- City Hall Parking Lot\*: Rear of City Hall.
- Main St: Near Carnival
- Hill St.\*: Near the Public Restrooms.
- Park East\*: Behind the Mathias building.
- Parson's Alley: Near Maple Street Biscuit Company.

### \*Handicapped Accessible

**Important:** For security reasons, the Festival Center restrooms are for entertainers and Festival staff only.

## Road Race Registration

Road race applications are available on the Festival website, at the Information Booth (Saturday), or at the Race Check-in tables near the Festival Center (6:45 a.m., Sunday). Submit completed applications at the Race Check-in tables at 6:45 a.m. on Sunday morning.

## Shuttle Information

Hours (shuttles run every 15 minutes)			
Day	From	To	Notes
Sat	7:45 A.M.	9:00 P.M.	Service is suspended 9:45 A.M. to 11:30 A.M.
Sun	6:30 A.M.	7:00 P.M.	Chattahoochee Elementary
	7:45 A.M.	7:00 P.M.	Mason Elementary and Duluth Middle

Shuttle Pickup Lots	Festival Stop
<b>Chattahoochee Elementary</b> 2930 Albion Farm Rd.	<b>Coleman Middle School</b> 3057 Main St.
<b>Mason Elementary School</b> 3030 Buntan Rd.	
<b>Duluth Middle</b> 3200 Pleasant Hill Rd.	

**Handicapped Accessibility:** Buses can accommodate passengers who are partially mobile. Drivers will assist passengers on and off the bus and storage is available for wheelchairs, strollers and other items.

**Pets:** Only service animals are allowed on shuttles.

## Toilet Paper for Port-a-Potties

Toilet paper is stored in the Cleanup tent in Taylor Park.

## Trash Cans (when 1/2 Full)

All volunteers should help with trash "emergencies." Remove the full bag, tie it closed, and leave the tied bag beside the trash can.

- If a spare bag is tied to the trash can, install the new bag.
- If a spare bag is *not* tied to the trash can, get a spare bag from the nearest trash can and install it.

## Vendor Applications

Applications for next year will be on the website in March.

## Vendor Locations

To locate a specific vendor, go to the Information booth, or check with a Zone Coordinator.

## Volunteer Photo

A group photo of the volunteers will be taken on Sunday, at 11:15 a.m., near the Festival Center stage.

## Volunteering

See the Volunteer menu on the Festival website.

## Water For Dogs

A pet water fountain is located near the flagpole on the Town Green.