

# **2019 Frequently Asked Questions**

#### **Schedule of Events**

Day	Time	Event	
Thur	6:00 р.м.	Carnival open until 10 p.m.	
Fri	6:00 р.м.	Carnival open until 10 p.m.	
Sat	9:00 а.м.	Booths/Carnival open	
	10:00 A.M.	Parade (shuttle suspended)	
	11:15 а.м.	Opening Ceremony	
	12:30 р.м.	Entertainment begins	
	7:00 р.м.	Booths close	
	10:00 р.м.	Carnival closes	
Sun	7:40 а.м.	Road Race Warm Up	
	8:00 A.M.	Road Race (roads closed)	
	9:00 а.м.	Booths/Carnival open	
	10:00 A.M.	Worship on the Green	
	12:00 р.м.	Entertainment begins	
	12:30 р.м.	Silent Auction closeout	
	3:00 р.м.	General Store Auction	
	4:30 P.M.	Duluth Depot raffle drawing	
	5:00 P.M.	Festival and Carnival end	

#### **Ant Removal**

Ant spray is available in the Cleanup tent in Taylor Park.

#### **ATM Locations**

- Taylor Park, adjacent to the Food Court
- Other locations designated by a vertical flag.

## **Booth Locations**

#	Color	Location	Check-In
100s	Yellow	Main St. (near 120)	120 & RR
200s	Blue	Food Court	(behind PURE)
300s	Orange	Main St. (near Hardy St.)	
400s	Red	Behind Mathias Building	
500s	Purple	Behind EOP	
600s	Pink	W. Lawrenceville St.	W. L'ville St. & Hill St.
700s	Green	Town Green	Hill St.
800s	Silver	Lawn in front of City Hall	

## **Booth Restocking**

Vendors can drive on-site for restocking during these hours.

Day	From/ To	Restocking Entrances
Sat	6:00 а.м.	<b>100s-500s:</b> 120 & RR (behind PURE).
	8:00 A.M.	<b>600s &amp; 700s:</b> Hill St.
Sun	6:30 A.M.	<b>100s-500s:</b> 120 & RR (behind PURE).
	7:45 a.m.	<b>600s &amp; 700s:</b> 120 & W. L'ville St.

# **Child Missing or Found**

If a child is	Then
Missing	<ul> <li>Ask the following questions:         <ul> <li>What does the child look like?</li> <li>What was the child wearing?</li> <li>Where was the child last seen?</li> </ul> </li> <li>Look—usually the child is nearby.</li> <li>Call the Duluth Police Dept.</li> </ul>
Found (seeking his/her family)	<ul> <li>Do <i>not</i> move the child.</li> <li>Look—usually a parent is nearby.</li> <li>After 20 minutes, take the child to Lost &amp; Found.</li> </ul>

# **Duluth Depot**

The Duluth Depot is located on Main St. near the flagpole.

## **Emergencies**

To respond to	Call	At
minor emergencies	Duluth Police Department	770-476-4151.
medical or major emergencies	911 Service	<b>911</b> . Then, call the Duluth Police Dept.

## **Entertainment/Special Guests**

Entertainment schedules are posted near each stage.

#### **Festival Shutdown**

**All available volunteers** should assist with the Festival shutdown Sunday at 5 p.m. Participating volunteers can enjoy a celebration at Dreamland BBQ afterwards.

#### First-Aid

First-Aid is located behind near the railroad tracks (behind the Red Clay Theatre). If an injured person cannot walk to First Aid, call for a golf cart.

#### **Golf Carts**

Golf carts are available to transport disabled guests and vendors. To request a golf cart, call Tim Perry on a radio.

#### Ice

Vendors must place ice orders (before the Festival) with *Twice the Ice*, who will deliver the ice to the vendor's booth.

#### Literature

**Only sponsors who have booths** may distribute literature.

### **Lost and Found**

Lost and Found is located at the Information booth on Main St.

## **Money**

The Fall Festival does *not* provide change to vendors. For ATM locations, see "ATM Locations."

#### **Parade Monitors**

**All available volunteers** should assist with crowd control Saturday at 10 a.m. on the Parade route along Main St. and Buford Hwy.

## **Parking**

Who	Location	
Entertainers	<ul> <li><u>Festival Center Stage</u>: At the Festival Center</li> <li><u>Parsons Alley Stage</u>: Parking Lot in front of Simply Done Donuts</li> </ul>	
Guests	<ul><li>Behind Coleman Middle School</li><li>Park &amp; Walk along Buford Hwy.</li></ul>	
Handicapped	<ul> <li><u>Hill St.</u>: At City Hall and behind the Festival Center</li> <li><u>Coleman Middle School</u>: Lot facing 120 and in front along Main Street.</li> </ul>	
Vendors	Duluth High School: In designated areas	
Volunteers	Offsite, if possible	

## **Pine Straw or Power Outages**

Contact a Zone Coordinator.

#### **Restrooms**

Public restrooms with running water are located near the Festival Center and on Main St. near City Hall (Superior Plumbing trailer). Port-a-Potties are in the following locations:

- 120 &Main St: Near Local on North.
- City Hall Parking Lot\*: Rear of City Hall.
- Main St: Near Carnival
- Hill St.\*: Near the Public Restrooms.
- Park East\*: Behind the Mathias building.
- Parson's Alley: Near Maple Street Biscuit Company.

#### \*Handicapped Accessible

**Important**: For security reasons, the Festival Center restrooms are for entertainers and Festival staff only.

## **Road Race Registration**

Road race applications are available on the Festival website, at the Information Booth (Saturday), or at the Race Check-in tables near the Festival Center (6:45 a.m., Sunday). Submit completed applications at the Race Check-in tables at 6:45 a.m. on Sunday morning.

#### **Shuttle Information**

	Hours (shuttles run every 15 minutes)			
Day	From	То	Notes	
Sat	7:45 a.m.	9:00 P.M.	Service is suspended 9:45 A.M. to 11:30 A.M.	
Sun	6:30 A.M.	7:00 р.м.	Chattahoochee Elementary	
	7:45 a.m.	7:00 P.M.	Mason Elementary and Duluth Middle	

Shuttle Pickup Lots	Festival Stop
Chattahoochee Elementary 2930 Albion Farm Rd.	Coleman Middle School
Mason Elementary School 3030 Bunten Rd.	3057 Main St.
Duluth Middle 3200 Pleasant Hill Rd.	

**Handicapped Accessibility:** Buses can accommodate passengers who are partially mobile. Drivers will assist passengers on and off the bus and storage is available for wheelchairs, strollers and other items.

**Pets:** Only service animals are allowed on shuttles.

## **Toilet Paper for Port-a-Potties**

Toilet paper is stored in the Cleanup tent in Taylor Park.

## Trash Cans (when 1/2 Full)

**All volunteers** should help with trash "emergencies." Remove the full bag, tie it closed, and leave the tied bag beside the trash can.

- If a spare bag is tied to the trash can, install the new bag.
- If a spare bag is *not* tied to the trash can, get a spare bag from the nearest trash can and install it.

# **Vendor Applications**

Applications for next year will be on the website in March.

#### **Vendor Locations**

To locate a specific vendor, go to the Information booth, or check with a Zone Coordinator.

#### **Volunteer Photo**

A group photo of the volunteers will be taken on Sunday, at 11:15 a.m., near the Festival Center stage.

## **Volunteering**

See the Volunteer menu on the Festival website.

## **Water For Dogs**

A pet water fountain is located near the flagpole on the Town Green.